

# Hawaii Resort Rentals Agreement for Hale Pele

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*Thank you for choosing to stay with us! Please fill in this form on your computer. Then print, sign and fax it to our private fax, email it to [info@HawaiiResortRentals.com](mailto:info@HawaiiResortRentals.com) or mail to Hawaii Resort Rentals. Please call with questions or if any information is not readable.*

This agreement is made on **12/9/2011** between Owners Kat & Derry Ryan & Guests. Guest agrees to rent Hale Pele, 69-555 Waikoloa Beach Dr #601 in Waikoloa Colony Villas, Waikoloa, HI 96738 on the following terms. **Please initial to verify dates:**  

	<b>Dates:</b>	<b>2012,</b>	<b>3:30 PM until</b>	<b>2012,</b>	<b>11:30 AM</b>
1	<b>Villa Rental:</b>	<b>nights @</b>	<b>per night</b>		
2	<b>Charge for</b>	<b>extra guest @</b>	<b>\$100</b>	<b>per guest for over 5 guests</b>	
3	<b>Hawaii Accommodation Tax: 13.25%</b>				
4	<b>Cleaning Fee: \$125 or \$150 for parties of 5 or more</b>				
5	<b>Hawaii Sales Tax: 4.166%</b>				
6	<b>Refundable Security Deposit</b>				<b>\$300.00</b>
7	<b>Total Due</b>				
8	<b>Reservation Deposit: 25% of Total Due, payable to secure your reservation</b>				
9	<b>Balance</b>				
10	<b>Date balance is due: 45 days before arrival</b>				

<b>GUEST INFORMATION &amp; CREDIT CARD AUTHORIZATION</b>			
Total payment is due 45 days before arrival. Guest authorizes Owners to charge Reservation Deposit & Balance Due as outlined above to my Visa, MasterCard, Discover, Japan's JCB, Diners Club, China UnionPay, BCard, or DinaCard. <i>Please no corporate credit cards.</i>			
Name on Credit Card, <i>must be name of Guest:</i> <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>		3 digit code on back of card: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	
Credit Card # <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> - <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> - <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> - <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> Exp Date: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>		<i>Please sign on pg 2.</i>	
Cardholder Mailing Address:			
Street: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	City: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	State: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	Zip: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> Country, if not US: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>
Email: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	Cell: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	Hm Ph: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	
Mailing Address, <i>if different.</i> Street: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	City: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	State: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	Zip: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> Country, if not US: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>
Emergency contact not traveling with you: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>		Phone: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	
Names of all other guests & ages of children:			
<span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>		<span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	
<span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>		<span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>	
Please add guests above to Kings' Club Golf list for discounts at Kings & Beach Courses: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>			
The master bedroom has a king bed and an inflatable toddler's air mattress under the master bed.			
In 2nd bedroom choose: two twin beds: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> or king bed: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span> Check to have sleeper sofa made up: <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>			
Please tell us where you found us. If online, which website did you see first? <span style="background-color: yellow; border: 1px solid black; padding: 2px;"> </span>			

**Check-in time is 3:30 PM. Checkout time is 11:30 AM.** Requests for early check-in or late checkout must be made in writing, and if available, may be subject to an additional charge. If your flight is at night, you may want to book an extra day to guarantee the ability to stay late.

**Cancellation Policy:** Cancellation refunds will be credited or mailed within 7 days from written cancellation. Cancellations over 60 days before arrival date: The total amount you paid less \$100 will be refunded. Cancellations 30-60 days before arrival date: 'Reservation deposit' on line 8 + \$100 is charged. Cancellations 5-29 days before arrival: 70% of 'Villa rental' + \$100 is charged; balance is refunded. Cancellations less than 5 days before arrival date: 'Villa rental' + \$100 is charged; balance is refunded. Owners may cancel reservations with 60 days written notice and full refund of all your payments. You may wish to purchase trip insurance from a third party, as we do not insure your trip. See <http://www.insuremytrip.com>.

**Cancellation with Rebooking Policy** applies to cancellations less than 60 days before arrival. We attempt to rebook all cancellations. Due to the last minute timing, at Owner's discretion villas may be partially rebooked or rebooked rates may be lower than your rate. If the villa is rebooked, the lesser of your 'Total Due' on line 7 or the amount you have paid us, less any difference between your 'Villa Rental' on line 1 and the rebooked 'Villa Rental' amount, less \$100, will be refunded. Of the two cancellation scenarios, with or without rebooking, the most favorable to the Guest will apply. In some cases the amount refunded may not be more than if it were not rebooked.

**Owners Agree:** To provide a fully furnished unit including wireless Internet, phone, unlimited US & Canadian direct-dial calls, linens, outfitted kitchen, garage & parking pass. Owners do not insure Guest's personal property against loss/damage, including but not limited to vandalism, fire, water damage, criminal or negligent act by others, fire, or against personal injury to Guest for reasons other than neglect on Owner's part.

**Guest Agrees To:** Leave the villa in the same condition as found less normal wear and tear; abide by HOA & pool rules; close all doors and windows when air conditioning is on; and not reprogram the thermostat. It may damage the air conditioner. Children are not to play on the lanai railings. Take care not to walk into closed screens. Maximum number of guests is seven. No smoking is allowed anywhere inside or on lanais. No pets, candles or large parties. **Guest, please initial here:**

**Housekeeping:** The villa is professionally cleaned prior to your arrival. Daily maid service is not included. If you want to arrange additional cleaning at your expense.

**Security Deposit:** The villa is inspected and inventoried between guests. Missing items, damage or extensive cleaning will incur additional charges, invoiced at 1.3 times the cost of replacement or repair. An invoice will be provided for additional charges following Guest's stay. Such determination will be made at the Owner's discretion. A \$500 fee will be charged for smoking in the villa. The unused portion of the Security Deposit will be refunded 2 weeks from departure. The Credit Card Authorization Form provides a payment guarantee for charges incurred above the initial security deposit, plus, if necessary, collection and attorney fees. Guest and Owners agree to attempt to resolve any dispute in good faith through mediation before taking legal action.

**Upon Departure, Please:**

1. Start the dishwasher.
2. Start a load of towels; these take a long time to dry.
3. Turn off the air-conditioner, lights, fans and all appliances.
4. Put the kitchen garbage in a Villas Complex dumpster by the road.
5. Lock all doors & windows.
6. Leave both sets of keys, garage door opener inside in the entry. Use the key in the lock box to lock the front door. Then return key to the lockbox. Our cost of \$75 will be charged for a lost set of keys

**Guest, please initial here:**

**Guest Signature**

**Date:**

***Mahalo for choosing Hawaii Resort Rentals! Kat & Derry Ryan***