

# Hawaii Resort Rentals Agreement for Hale Pele

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Thank you for choosing to stay with us! Please fill in this form on your computer, "sign" it and email it to [kat@HawaiiResortRentals.com](mailto:kat@HawaiiResortRentals.com) or mail to Hawaii Resort Rentals, Owners' Address This agreement is made on **Date** between Owners & **Guest Name**. Guest agrees to rent Hale Pele, 69-555 Waikoloa Beach Dr #601 in Waikoloa Colony Villas, Waikoloa, HI 96738 as follows.

Please initial to verify dates:

<b>Arrival Date</b>	4 PM until	<b>Departure Date</b>	11 AM
Rental:	Number of nts @	\$ Rate /nt	
\$200 for 6th guest			
Cleaning fee			\$250
State + County Excise Tax: 4.712%		State + County hotel tx: 13.25%	
Hawaii State "Green Fee" to protect Hawaii's natural wonders, 0.75%			
Refundable security deposit			\$400
Service fee if not booked directly with owners, paid to vrbo/homeaway			
Total booking amount			
Payment 1 upon reservation, paid			
Payment 2 due			45 days before arrival

## Guest information and credit card authorization

Please fill out completely, even when booking with vrbo and credit card number has been given to vrbo.

Name on Credit Card:

Credit Card:  -  -  -  Exp Date:  3-digit code:

Cardholder Mailing Address:

St:

City:

State, Zip :

Home Address, if not same:

St:

City:

State, Zip :

Email:

Cell ph:

Country, if not US:

## Names of other guests and ages of children

Emergency contact not with you:	Phone:

Check to add guests above to Kings' Club Golf list for discount at Waikoloa Beach Golf Course:

BEDS: In 2nd bedroom choose either: 2 twin beds:  OR king bed: .

Master bedroom has a king bed .

Check to have sleeper sofa made up: .

**Check-in time is 4:00 PM. Checkout time is 11:00 AM.** Requests for early check-in or late checkout may be subject to an additional charge. If your flight is at night, you may want to book an extra day.

**Cancellation policy:** Travelers who cancel at least 60 days before check-in will get back 100% of the amount they've paid. If they cancel between 30 and 60 days before check-in, they'll get back 50%. Otherwise, they won't get a refund. Covid-19 Exception: Prior to arrival, travelers who cancel due to lockdown of travel to US from their home country or a positive test result for Covid-19 for one of the travelers on the rental agreement, verified by a doctor's test, will get back 100% of money paid. Owners may cancel reservations with 60 days' notice and full refund of payments. You may wish to get VRBO's insurance or other third-party insurance, as we do not insure your trip. See [www.travelinsurancereview.net](http://www.travelinsurancereview.net).

**Guest agrees** to leave the villa in the same condition as found less normal wear and tear; abide by HOA & pool rules in Aloha Book, including no pets, no smoking in the villa or anywhere in the complex, except in marked outdoor smoking areas; and observing quiet hours, 9 PM – 8 AM. Large parties are not allowed. Please close all doors and windows when air conditioner is on. Do not reprogram thermostat below 72 degrees. It may damage air conditioner. Maximum number of guests is six. **Guest, please initial here:**

**Owners agree** to provide a fully furnished unit including linens, kitchenware, phone, unlimited US & Canadian direct-dial calls and wireless DSL. All guests may play unlimited golf for \$95/round in 2026 (subject to change in 2027) at Waikoloa Beach Resort Course. Parking is provided in garage, outdoor reserved space closest to unit and unmarked outdoor spaces. Owners do not insure Guest's personal property against loss/damage, including but not limited to vandalism, fire, water damage, criminal or negligent act by others, fire, or against personal injury to Guest for reasons other than neglect on Owner's part. The villa is cleaned before your arrival. Daily maid service is not included. We can arrange additional cleaning for an additional fee. For our complementary concierge at <http://bigislandvacationservices.com/>. However, most questions or emergencies are best handled by contacting us.

**Security deposit:** The villa is inventoried between guests. Missing items, damage or extensive cleaning will be charged at 1.3 times the cost of replacement or repair. An invoice will be provided for any additional charges after Guest's stay. This determination will be made at the Owner's discretion. A \$500 fee will be charged for smoking in the villa. The Credit Card Authorization Form provides a payment guarantee for charges incurred above the \$400 deposit "on file", plus, if necessary, collection and attorney fees. Guest and Owners agree to attempt to resolve any dispute in good faith through mediation before taking other legal action.

**Upon departure, please:**

1. Start the dishwasher.
2. Start a load of towels; these take a long time to dry.
3. Turn off TV and cable box, lights, 3 fans and all appliances.
4. Put the kitchen garbage in a Villas Complex dumpster.
5. Lock all doors & close windows.
6. Leave both sets of keys, garage door opener inside in the entry. Use the key in the lock box to lock the front door. Then return key to the lockbox. Our cost of \$75 will be charged for a lost set of keys or opener.

**Guest, please sign or type signature:**  \_\_\_\_\_ **Date:**

***Mahalo for choosing Hawaii Resort Rentals!***

Hawaii Resort Rentals has been registered with HI State Dept. of Commerce & Consumer Affairs, Business Registration Div. under #4018331 since 2003, is licensed with HI Dept of Taxation, Tax ID #W40949158-01 and remits GE and TA taxes under Tax Lic. #30135630. Short Term vacation Rental registration: STVR-19-360501.